



Meet the New ACPE Executive Director: Jan Engle, PharmD, PhD (Hon), FAPhA, FCCP, FNAP

At the end of August 2019, Dr. Peter Vlasses retired from his position at ACPE leaving very big shoes to fill. The new Executive Director, Jan Engle, began her position in September. Dr. Engle comes to ACPE after a long career in academia. She served in many positions at her prior institution, including as chair of the Department of Pharmacy Practice and executive associate dean. Early in her career, Dr. Engle established clinical pharmacy services at a Chicago-area Veterans Affairs hospital as well as initiated, directed, and received accreditation for the first pharmacy residency program at that institution.

Dr. Engle has been very involved in pharmacy leadership. She is past president of the American Pharmacists Association, the national professional society of pharmacists. Dr. Engle has served APhA in many other capacities including nine years on the APhA Board of Trustees and as president of the APhA Academy of Pharmacy Practice and Management.

Dr. Engle served as a voting member of the FDA Nonprescription Drug Advisory Committee and continues as a Special Government Employee Consultant to FDA. Dr. Engle is a past member of the Board of Pharmacy Specialties Board of Directors. She has also served on numerous committees for the American Association of Colleges of Pharmacy. Dr. Engle chaired several committees for the American College of Clinical Pharmacy and was the lead author on several commentary and white papers. Dr. Engle was elected as a distinguished practitioner and fellow in the National Academies of Practice in Pharmacy. She was also named a fellow of the APhA Academy of Pharmacy Practice and Management and a fellow of the American College of Clinical Pharmacy. Dr. Engle received the APhA Distinguished Achievement Award for Clinical/Pharmacotherapeutic Practice and the APhA Immunization Awareness Champion Award for Community Outreach for immunization awareness work she coordinated at her prior institution.

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“Having held leadership roles in the profession throughout my career, it is a privilege to continue that service in the role of ACPE Executive Director.”

At right: Dr. Engle and APhA CEO Tom Menighan under their photos on APhA former presidents' wall

Far right: Winnie Landis, APhA former president and ACPE board member, with Dr. Engle at an APhA House of Delegates meeting.





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Meet Jan Engle, *continued from page 1*

Dr. Engle is an internationally recognized expert on the topics of nonprescription medicines, pharmacy education, and leadership, and is very active in international pharmacy. She previously served as chair of the ACPE International Commission and is completing a third term as overseas expert of the Post Graduate Allied Health Institute Board at Singapore General Hospital. Dr. Engle has worked with National Taiwan University and was a guest professor at Harbin Medical University in China. She has worked for many years with the US–Thai Consortium on Pharmacy Education. Dr. Engle also worked with the Pharmacy Council of Thailand and received an honorary Doctorate in Pharmaceutical Sciences from Khon Kaen University in Thailand for her efforts. She served as a consultant to the Western Pacific Region of the World Health Organization. Dr. Engle remains active in the International Pharmaceutical Federation serving as the ACPE delegate to the FIP Council.

Dr. Engle is a frequently featured media expert. She has made many television appearances, including on “The Oprah Winfrey Show,” “Dr. Oz,” “World News Tonight with Peter Jennings,” “Fox and Friends Weekend,” Chicagoland TV, WBBM-TV, ABC7-TV, and WMAQ-TV — just to name a few. She has also conducted many media briefing sessions and been featured as a medical expert in numerous regional and national print publications including the Washington Post, New York Times, USA Today, Wall Street Journal, LA Times, Chicago Tribune, Cosmopolitan, Crain’s Chicago Business, Men’s Health, Parade, Prevention, Reader’s Digest, Shape, and many others.



Dr. Engle speaking at the Asian Association of Schools of Pharmacy Conference in South Korea

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At left: Dr. Engle at the Royal Medical Services Interprofessional Conference in Jordan

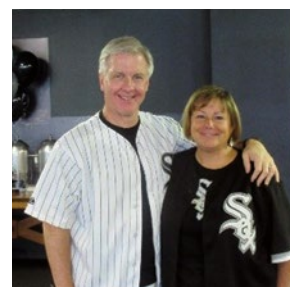
Below: Dr. Oz and Dr. Engle



Live in-studio interview about cold products

Dr. Engle received a bachelor's in pharmacy degree from Rutgers University and her Doctor of Pharmacy degree from the University of Illinois. She completed a specialized residency in ambulatory care and emergency medicine at University of Illinois, where she also served as chief resident. She has practiced pharmacy in community, hospital, long-term care, and pharmacy-directed ambulatory clinic settings.

In her personal life, Dr. Engle is married to a hospital and ambulatory pharmacy director, Andy Donnelly. Together they have two children, one of whom is currently a P1 pharmacy student. They reside in Chicago and love taking advantage of all the city offers. Dr. Engle is a Chicago White Sox and Blackhawks fan, and loves to attend live music events in her free time. ■



Andy Donnelly and Jan Engle

From the Executive Director's Desk ...

Jan Engle, PharmD, PhD (Hon), FAPhA, FCCP, FNAP

As I write this, I have been at ACPE for six months. When I started my position at ACPE, I was very excited. I knew there would be a steep learning curve but never imagined that our profession would be dealing with a worldwide pandemic just a few short months later. Some very difficult decisions have been made during this time, including gearing up to deal with the issues created in pharmacy education by the novel coronavirus. COVID-19 has impacted every activity that ACPE handles and forced us to ask challenging questions. How do we, if at all, conduct site visits including domestic, international, and in partnership with ASHP, technician programs? How do we assure that our site teams, who were out in the field while this situation was beginning, are safe and able to get home — including those who were working internationally as airports were closing on a moment's notice? How do we assist schools facing the challenges of closed campuses and dwindling experiential education sites? These questions are just a small snapshot of the issues we needed to engage with and thoughtfully address.

I am happy to say that the ACPE staff, with their collective experience and wisdom, have been working hard to provide the best advice and support that we can to our constituencies. Our colleagues at AACP, NABP, APhA, and ASHP have also been very helpful in providing support. I never dreamed ACPE would be faced with these sorts of issues when I took this position, but have been so encouraged by the leaders in our profession who are stepping up to try and make the best decisions we can during these unprecedented times.

As I look into the future, I have several goals. First and foremost, ACPE needs to be above reproach for its accreditation and certification activities as well as to ensure excellence in all aspects of pharmacy education. This includes continuing our recognition by the U.S. Department of Education and the Council for Higher Education Accreditation. Next, I am in the process of fact-finding and listening. I have engaged our board members, staff, and internal as well as external constituencies in conversations to determine the opportunities and challenges ACPE faces. These dialogues included listening sessions at two national meetings,



the ASHP Midyear Clinical Meeting and the AACP Interim Meeting. We had to postpone our listening session at the APhA Annual meeting due to the cancellation of that meeting, but I hope to engage with them at a later date. I also hope to connect with other national pharmacy associations when meetings and travel are once again viable options. Furthermore, I have met with the leadership at NABP, ASHP, APhA, FIP and AFPE as well as the leadership of various accrediting bodies. Later this summer, we have three sessions planned to meet with leaders in experiential education, assessment, and curriculum to obtain feedback on various aspects of the self-study rubric and other areas relevant to ACPE.

Additional objectives will be discovered through strategic planning. Late this spring, members of our constituencies will receive surveys whose responses will inform our strategic planning process. I look forward to getting as much input as possible in order to inform ACPE staff and board considerations for ACPE strategic directions.

Furthermore, I aspire to build a culture of communication and transparency both within in and outside of the organization. As I have said to our staff and board, I cannot fix what I do not know about. I hope that all of you will feel comfortable reaching out and sharing your opinions.

Finally, I would like to express my thanks to my predecessor, Dr. Peter Vlasses, who has been extremely helpful and willing to share his knowledge. I have very big shoes to fill, but Pete's advice and support have been very valuable. I am very thankful to the ACPE Board of Directors who gave me this opportunity. I look forward to working with all of the constituencies that ACPE serves. ■

"... I aspire to build a culture of communication and transparency both within and outside of the organization."



Kimberly S. Croley



Winnie A. Landis



Sharon L. Youmans

ACPE Announces New Members of the Board of Directors

Kimberly S. Croley, PharmD, was appointed by APhA. Dr. Croley is the Director of Pharmacy and Clinical Pharmacist for Laurel Senior Living Communities in London, Kentucky. She provides care to residents in the skilled nursing facility and two retirement/assisted living facilities. Dr. Croley is a preceptor for several colleges of pharmacy and was named in the 2017 National Master Preceptor Recognition Program by AACP. She is an active member of APhA, serving on various committees and in the House of Delegates. Dr. Croley is an active member of ASCP and Kentucky Pharmacists Association, having served in a variety of roles including President of KPhA twice. She has been named a fellow by both APhA and ASCP. Dr. Croley's term on the ACPE Board extends from July 1, 2020 through June 30, 2026.

Winnie A. Landis, BS Pharm, CDE, FAPhA, was appointed by APhA. She is a Purdue College of Pharmacy graduate and community practitioner of direct patient care with a focus on diabetes education and immunizations. Her experience with Osco Drug and CVS Health include areas of management, recruitment, college relations, and a Purdue preceptor. Dr. Landis has served on the Indiana Board of Pharmacy for 25 years and has had appointments to FDA Advisory Committees. Her professional experiences include former president, Indiana Pharmacists Association; former president, Indiana Board of Pharmacy; and former president and trustee with the American Pharmacists Association. Dr. Landis' term on the ACPE Board extends from January 1, 2020 through June 30, 2024.

Sharon L. Youmans, PharmD, MPH, FAPhA, was appointed by AACP. Dr. Youmans is the Vice Dean at the University of California San Francisco, where she oversees the Doctor of Pharmacy program. Dr. Youmans received her PharmD from UCSF in 1985 and an MPH from San Jose State University in 2005. Dr. Youmans' term extends from July 1, 2020 through June 30, 2026.

PharmD Program Accreditation

Spring 2020 On-Site Evaluations

The spring 2020 site visit schedule was developed with 26 visits between February 24 and May 8. Due to the COVID-19 pandemic, six visits were completed by March 12, 2020. If restrictions are lifted, three visits will be completed in June 2020 for programs with time sensitive matters. All other visits (17 onsite evaluations) have been shifted to the fall 2020 schedule and will be added to the 11 visits scheduled for that cycle. The ACPE Board of Directors will be approving term extensions until January 31, 2021, to allow for each of the 17 postponed on-site evaluations to be completed in fall 2020. Thus, there will not be disruption in any program's current accreditation status.

In the upcoming months, ACPE will be filling site visit teams for all 26 on-site evaluations now planned for fall 2020. For those trained program evaluators, your timely response to the call of reviewers will be most appreciated. We cannot do our work without you.

We also appreciate the thoughtful comments and questions we've received during the COVID-19 pandemic. This situation has impacted all of us in profound ways. By working with many of you, additional ways to achieve the expectations of the ACPE accreditation standards have been developed. While some may be temporary, some could be carried on to more normal times. ACPE appreciates the understanding we must have to live within the boundaries of the standards as we all strive to provide quality pharmacy education. ■

PharmD Program Accreditation

2020 Self-Study Workshop Schedule

ACPE staff will once again offer the popular Self-Study Workshop over **two August 2020 dates in Chicago**. This workshop is designed over two half-days, afternoon of the first day and morning of the second day, requiring only one night in Chicago — unless you decide to schedule some vacation time in ACPE's exciting city! Deans and/or self-study chairs can choose to attend Tuesday and Wednesday, August 4–5 or Thursday and Friday, August 20–21. The Self-Study Workshop is interactive, with ACPE staff providing guidance on best-practices and programs sharing their learnings from past self-study experiences as well as upcoming plans.

The Self-Study Workshop is a great way to launch self-study and network with colleagues doing the same. Registration is limited to three individuals from a given College or School of Pharmacy, and registration is capped at 30 people total per workshop. Programs with comprehensive reviews within the next 24 months are encouraged to attend. The workshop registration fee is \$575 per person, which includes two lunches, one on-site breakfast, and one dinner at a Chicago Loop restaurant. Lodging and travel expenses are the responsibility of the attendee. Workshop registration is available at www.acpe-accredit.org/calendar. ■

Continuing Education Provider Accreditation

ACPE CPE Commendation Criteria for ACPE-accredited Providers

Receiving ACPE accredited status provides recognition that a provider meets minimum expectations towards the provision of quality continuing education. Within ACPE's continuing pharmacy education accreditation process, providers must demonstrate compliance with 11 standards representing four sections: content, delivery, learning assessment, and evaluation. Beginning January 1, 2021, accredited CPE providers have the option to demonstrate that they surpass the minimum requirements of accreditation by pursuing commendation. It is ACPE's expectations that providers pursuing commendation will outline within their mission and vision the desire to advance practice, knowledge, and skills of learners as well as the profession. ACPE aims to encourage and reward accredited CPE providers for implementing best practices in pedagogy and assessment as well as for focusing on generating meaningful outcomes for learners.

ACPE utilizes a menu approach for recognition of Accreditation with Commendation in an effort to promote flexibility, reflect the diversity of accredited providers, and offer a pathway for all providers to pursue Accreditation with Commendation. The menu of criteria for Accreditation with Commendation can be used by any ACPE-accredited provider applying for Accreditation with Commendation. The commendation criteria, rubric, and process for commendation will be distributed soon.

Two new CPE Commission members are:

- **Peter J. (P.J.) Hughes, PharmD, MSED, BCPS**, is an Associate Professor of Pharmacy Practice and Director of Faculty Success and Continuing Professional Development for Samford University in Birmingham, Alabama.
- **Barbara Ellen Maguire Vick, JD, PharmD, BCSCP**, is the Associate Executive Director of the North Carolina Board of Pharmacy. ■



The ACPE CPE Commission (taken November 2019). Front row, from left to right: Ginger Scott, Marie Chisholm Burns, Tracy Hunter, Barb Jolly. Back row, from left to right: Aaron Reich, Trish Wegner, JoAnn Francis, Lindsay Kaster, Jennifer Pauley, Joe Fontenot



P.J. Hughes



Ellen Vick

Continuing Education Provider Accreditation

“Let’s Go, Team! Planning Education for Maximum Impact!” Report from the 2019 Leadership Summit

A new report, “Let’s Go, Team! Planning Education for Maximum Impact!,” explores best practices and strategies for effective team-based education. This report captures highlights from the 2019 Joint Accreditation for Interprofessional Continuing Education Leadership Summit, which brought together more than 100 interprofessional continuing education professionals representing 60 organizations focused on maximizing the impact of IPCE.

This report is the fourth in a series. The first three reports can be found online at www.jointaccreditation.org/resources.



JOINT ACCREDITATION
INTERPROFESSIONAL CONTINUING EDUCATION

Highlights from the 2019 report include:

- **Planning team-based activities:** exploring the core competencies for interprofessional collaboration by **Deborah Witt Sherman, PhD, APRN, ACHPN, FAAN**, professor at Nicole Wertheim College of Nursing and Health Sciences at Florida International University.
- **Best practices in IPCE:** Jointly accredited providers presented case studies that demonstrate best practices in IPCE.
- **What to expect when your team expands:** colleagues from the American Psychological Association, the Association of Regulatory Boards of Optometry’s Council on Optometric Practitioner Education, and the Association of Social Work Boards joined the summit for an informative discussion on adding additional professions to IPCE activities.

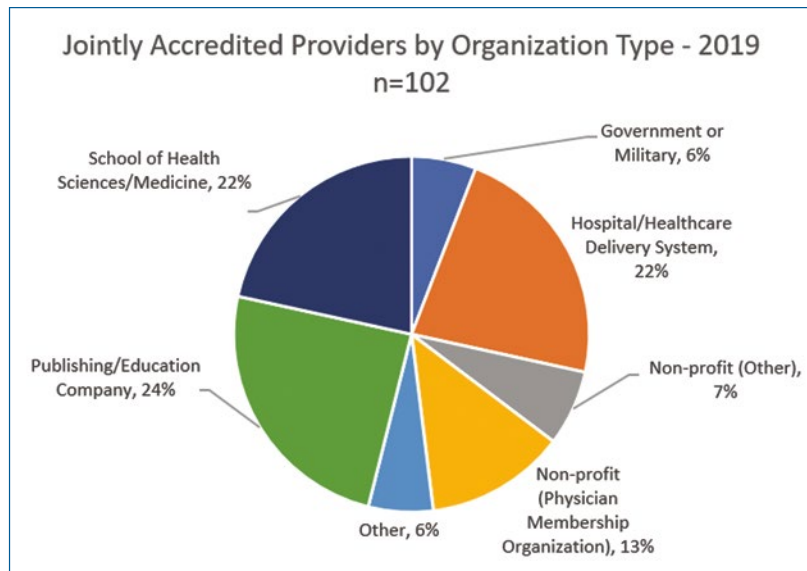
View the 2019 report online at www.jointaccreditation.org/resources. ■



Continuing Education Provider Accreditation

New Milestone: 100+ Organizations have Achieved Joint Accreditation

ACPE is pleased to announce that more than 100 organizations have achieved joint accreditation. The originating accreditors, ACCME, ACPE, and ANCC, first made accreditation decisions in 2010 and awarded joint accreditation to two innovative organizations. Today, more than 100 organizations have successfully achieved joint accreditation by demonstrating their dedication to advancing healthcare education by the team, for the team.



As shown in the above figure, jointly accredited providers include a range of organization types. Congratulations to the IPCE community! ACPE appreciates the commitment to high quality education that improves team performance and patient care. ■

ACPE CPE Provider Conference 2020

With last year's comeback such a success, ACPE is continuing its CPE Conference. CE staff are planning ACPE CPE 2020: Commitment to Excellence, which will take place **September 29–30 at ACPE in Chicago!**

The year's conference will feature ACPE's New Commendation Pathway for ACPE-accredited CPE providers. In addition, attendees will have the opportunity to learn about ACPE updates as well as discuss and share approaches to advance CE and CPD through engagement with peer providers. Plans include workshops for participants to choose from that will stimulate discussion, enhance attendee's CPE programs, and meet the needs of pharmacist and pharmacy technician learners. Additional details coming soon! ■



Continuing Education Provider Accreditation

User Feedback on the My CPD Platform

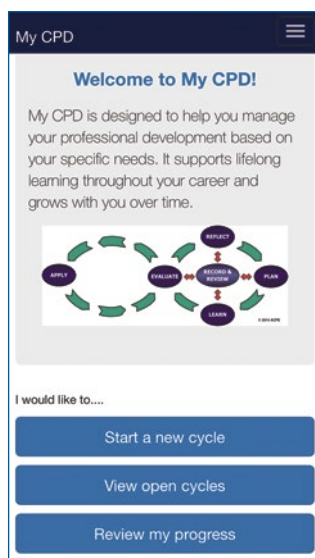
Continuing Professional Development is a self-directed, ongoing, systematic, and outcomes-focused approach to lifelong learning that is applied into practice. It involves active participation in formal and informal learning activities that assist in developing and maintaining competence, enhancing professional practice, and supporting achievement of career goals. The focus of CPD is on the results — the real world benefits of learning and development.

In 2018 the National Association of Boards of Pharmacy® launched CPE Monitor Plus, a subscription service that provides access to expanded features. Developed in partnership with ACPE, the upgraded features of CPE Monitor Plus support pharmacists with tracking continuing pharmacy education requirements and deadlines necessary to maintain their licenses. It also enables licensees to upload and apply non-ACPE-accredited continuing education credits and certificates to relevant state licenses, receive notifications when CE cycle deadlines are approaching, generate reports of CE activity using a custom data range or the current CE cycle of the relevant license, and provides access to ACPE's CPD Platform, My CPD.

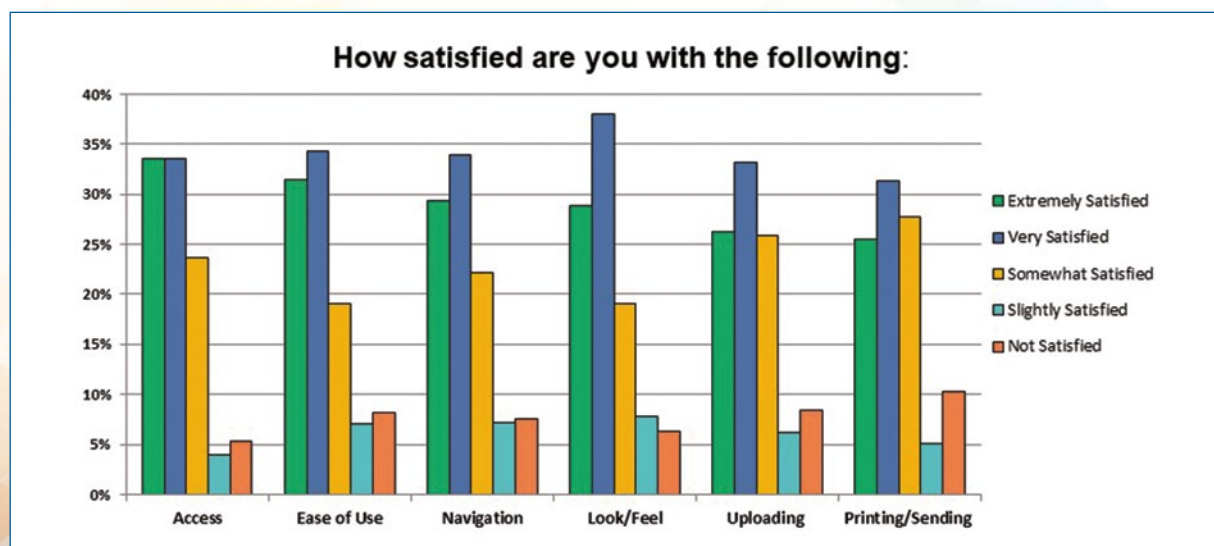
Available via the CPE Monitor Plus mobile app or web browser, My CPD allows pharmacists to create, record, and maintain their professional development. Learners can build and evaluate personal development plans, document learning activities, and upload supporting evidence of learning as well as its impact in practice. My CPD accounts for accredited CE as well other CPD activities undertaken in areas relevant to professional responsibilities.

ACPE surveyed earlier users of My CPD between November 19 and December 20, 2019 to obtain feedback on accessibility, functionality, frequency of use, and desired improvements to the platform. Just over 280 respondents completed the survey with 12 percent reporting they had never used My CPD. The majority of respondents indicated using the platform monthly to every two to three months (60 percent), and that fulfilling regulatory requirements was the primary reason for use (63 percent). Other reasons for use included fulfilling credentialing requirements (11 percent), documenting non-CE activities (9 percent), aiding in career development (5 percent), and fulfilling employment obligations (3 percent).

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My CPD mobile app screen



My CPD Survey Results (n=284)

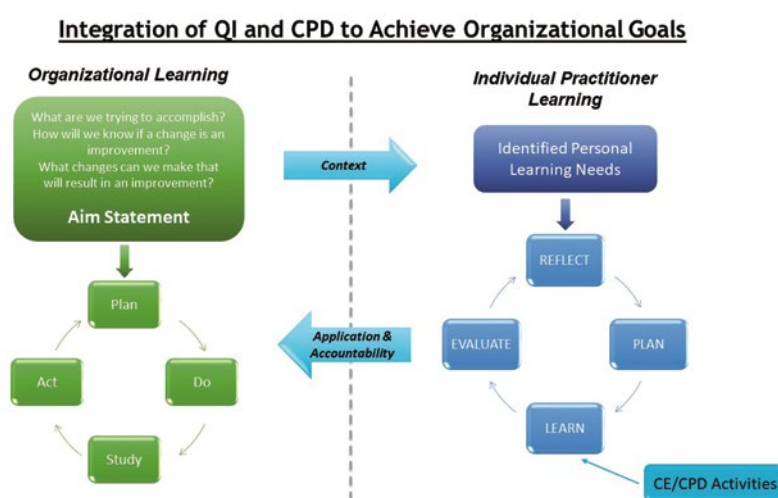
Continuing Education Provider Accreditation

The majority of users (56 percent) indicated the platform did very to extremely well in meeting professional development needs. While more than 60 percent of respondents also reported being very to extremely satisfied with accessibility, ease of use, navigation, and platform look/feel, users were somewhat less satisfied with ability to upload documents and export CPD cycles.

As a lifelong learning approach and support tool, ACPE intends to enhance My CPD to address learner reflection functionality, reporting capabilities, and availability of CE resources based on professional competencies. Further information about My CPD, including a user guide, can be found on ACPE's website (acpe-accredit.org). For additional guidance or interest in integrating CPD in the professional development of pharmacists, student pharmacists, and/or technicians, please contact cpdinfo@acpe-accredit.org. ■

Pilot Project of CPD to Strengthen Practice Development

A national collaborative led by the Alliance for Integrated Medication Management engages organizations in quality improvement initiatives that produce systems change for improved medication use. With support of University of Minnesota College of Pharmacy and ACPE, the alliance extended this model to include explicit attention to participants' self-directed lifelong learning in the context of defined performance improvement goals. Using a coaching model, participants engaged in the collaborative are applying the principles of CPD to their own learning and development to enhance success of healthcare teams in meeting their identified performance improvement goals. Starting in fall 2019, team members electing to participate in the CPD track are completing CPD cycles in My CPD while engaging in quarterly coaching calls. Upon completing the collaborative, participants will share key takeaways of their CPD journey. ■



ACPE CPD New Commission Members

The ACPE Board approved expansion of the commission to include two new members with experience in continuing professional development. Additional duties of CPD commission members involve promoting and facilitating research, analysis and scholarship around CPE/CPD, advising on CPD marketing strategies and public relations, providing feedback and/or support with CPD-related initiatives, and assisting with policy development as needed. The two new commissioners whose terms run through December 31, 2022 are:

- **Nicholas Lehman, PharmD, BCACP**, associate professor of pharmacy practice, Drake University College of Pharmacy and Health Sciences Clinical Pharmacist – UnityPoint West Des Moines Family Medicine & Internal Medicine Clinics.
- **Diane Yoon, EdD**, associate director of continuing professional development at USC School of Pharmacy, University of Southern California, Health Sciences Campus ■



Nicholas Lehman



Diane Yoon

International Services Program

79th Annual FIP World Congress of Pharmacy and Pharmaceutical Sciences

ACPE's International Services Program exhibited at the 79th Annual FIP World Congress of Pharmacy and Pharmaceutical Sciences. The congress took place in Abu Dhabi, United Arab Emirates, and the topic was New Horizons for Pharmacy — Navigating Winds of Change.

At the congress, ISP hosted the second annual meeting of the International Services Program Advisory Group as well as a well-attended reception connecting various key stakeholders. During the congress, ACPE also had the opportunity to introduce its new Executive Director, Jan Engle. ■



From left to right: Dominique Jordan (President of FIP), Jan Engle (ACPE Executive Director), and Mike Rouse (Director of ISP)



The ISPAG group from left to right, standing: Mohamad Rahal (Lebanon), Sherief Khalifa (UAE), Arijana Meštrovic (Croatia), Abdullah M. Alhammad (Saudi Arabia), and Donald E. Letendre (USA). From left to right, sitting: Imelda G. Peña (Philippines), Silvana Nair Leite (Brazil), Rula M. Darwish (Jordan), Ola Ghaleb Al Ahdab (UAE), and Rosalyn Cain King (USA)



The ACPE booth at the FIP Congress in Abu Dhabi. From left to right: Abeer Alghananeem (Member of ACPE International Commission), Silvi Kastrati (ACPE International Coordinator), Mike Rouse (Director of ISP), and Jan Engle (ACPE Executive Director)



International Services Program Annual Report

The International Services Program Annual Report covering activities from February 1, 2019 to January 31, 2020 will be available soon. You can access the report at www.acpe-accredit.org/pdf/ISP/AnnualReport.pdf. ■

International Services Program

ISP On-Site Evaluations

ACPE's ISP conducted on-site evaluations in the fall 2019 and spring 2020 cycles at the following schools.

Fall 2019 Certification Cycle

- August 25–28: Al-Zaytoonah University of Jordan Faculty of Pharmacy in Amman, Hashemite Kingdom of Jordan for the two-year focused on-site visit for continuing certification.
- September 15–18: Prince Sattam bin Abdulaziz University College of Pharmacy in Alkharj, Kingdom of Saudi Arabia for the two-year focused on-site visit for continuing certification.

Spring 2020 Certification Cycle

- February 9–11: University of Petra Faculty of Pharmacy and Medical Sciences in Amman, Hashemite Kingdom of Jordan for the two-year focused on-site visit for continuing certification.
- February 16–18: Applied Science Private University Faculty of Pharmacy in Amman, Hashemite Kingdom of Jordan for the two-year focused on-site visit for continuing certification.
- March 1–3: Jordan University of Science and Technology Faculty of Pharmacy in Irbid, Hashemite Kingdom of Jordan for focused on-site visit for the purpose of continuing certification.

- March 1–4: Ajman University College of Pharmacy and Health Sciences in Ajman and Fujairah, United Arab Emirates for focused on-site visit for the purpose of continuing certification.
- March 1–4: King Faisal University College of Clinical Pharmacy in Al Ahsa, Kingdom of Saudi Arabia for comprehensive on-site visit for the purpose of continuing certification.
- March 1–5: JSS Academy of Higher Education and Research College of Pharmacy in Mysuru and Ooty, Republic of India for comprehensive on-site visit for the purpose of continuing certification.
- March 8–11: Batterjee Medical College for Science and Technology Pharmacy Program in Jeddah, Kingdom of Saudi Arabia to conduct initial comprehensive on-site visit for the purpose of granting certification.
- March 10–12: JSS Academy of Higher Education and Research Mauritius School of Pharmacy in Bonne Terre, Vacoas, Republic of Mauritius for initial comprehensive on-site visit to grant pre-certification.
- March 10–13: Lebanese International University School of Pharmacy in Beirut and Bekaa, Lebanese Republic for initial comprehensive on-site visit to grant certification. ■

International Commission

On November 11–12, 2019, members of the ACPE International Commission met at the ACPE office in Chicago. Commissioners discussed the activities and operations of ISP and made several recommendations to the ACPE Board of Directors. ■



From left to right: Donald E. Letendre (Commissioner-Elect, USA), Yen Huei (Tony) Tarn (Taiwan), Jannet M. Carmichael (USA), Yousif A. Asiri (Saudi Arabia), Suresh Bhojraj (India), Magaly Rodriguez de Bittner (Chair, USA), Michael D. Katz (USA), Abeer Alghananeem (Vice-Chair/Chair Elect, USA), and Anthony K. Wutoh (USA)

International Services Program

Michael Rouse and Arijana Meštrović (seen far right), with other speakers following their presentation of the SMART Pharmacist Program at the FIP Regional Conference in Ankara, Turkey



SMART Pharmacist Program



The SMART Pharmacist Program continues to grow and achieve great results while working to demonstrate the impact that better models of continuing education and continuing professional development can have on pharmacists' competencies, quality of pharmacy practice, and patient outcomes. New training workshops were held in Estonia, Montenegro, Oman, Qatar, and Serbia, including new clinical modules and train-the-trainer activities. The first results from data collected show a visible impact on patient care in the areas of diabetes, asthma, adherence, and other drug-related problems. The SMART Pharmacist Program was recognized and promoted at the FIP Regional Conference in October 2019 in Ankara, Turkey as the successful initiative that led to the collaboration of the Turkish Pharmacists Association with the World Health Organization in the area of cardiovascular diseases. ■



Michael Rouse with SMART Workshop participants in Belgrade, Serbia

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